

COMMUNITY RESOURCE ASSISTANCE GUIDE

Pamlico County, NC

North Carolina Division of Workforce Solutions



7/5/2024

COMMUNITY RESOURCE ASSISTANCE GUIDE

Pamlico County, NC

Agricultural Services

Agency Name: NC Cooperative Extension – Pamlico County Center
Address: 13724 NC Hwy 55, Bayboro, NC 28515
Phone: 252.745.4121
Fax: 252.745.5082
Email: daniel_simpson@ncsu.edu
Website: pamlico.ces.ncsu.edu
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Partners with communities to deliver education and technology that enrich the lives, land and economy of North Carolinians.

Agency Name: USDA North Carolina Farm Service Agency
Address: 13724 Hwy 55 East, Alliance, NC 25809
Phone: 252.745.5064 Ext. 2
Fax: 844.325.6901
Email: amy.coffey@usda.gov
Website: www.fsa.usda.gov
Hours of Operation: Monday – Friday from 8am-4:30pm (Except federal holidays)
Service(s) Offered: Offers aerial photography, disaster assistance programs, conservation programs, agricultural risk coverage & price loss coverage, energy programs, farm loan programs, farm reconstitutions, public affairs and outreach services.

Business Services

Agency Name: Eastern Carolina Workforce Development Board
Address: 1341 S. Glenburnie Road, New Bern, NC 28562
Phone: 252.636.6901
Fax: 252.638.3569
Email: admin@ecwdb.org
Website: www.ecwdb.org
Hours of Operation: Monday – Friday from 9am-5pm
Service(s) Offered: Collaborates with local businesses, government, and education partners to develop effective programs and services that improve the workforce. In doing so, we are creating a talent pipeline that will result in satisfied employers offering long-term employment and increased wage earnings.

Agency Name: Pamlico County Chamber of Commerce
Address: 10642 NC Hwy 55 E, Grantsboro, NC 28529
Phone: 252.745.3008
Email: pamlicochamber@gmail.com
Website: www.pamlicochamber.com
Service(s) Offered: Advances the general welfare and prosperity of Pamlico County so that its citizens and all areas of its business community shall prosper. It encourages the growth of existing industries and businesses while giving



all proper assistance to any new firms or individuals seeking to locate in the Pamlico County area.

Agency Name: Pamlico County Office of Economic Development
Address: 302 Main Street, Bayboro, NC 28515
Phone: 252.745.3081
Email: beth.bucksot@pamlicocounty.org
Website: www.pamlicocounty.org
Hours of Operation: Call for an appointment
Service(s) Offered: Provides information and assistance in the areas of improving the business climate; promoting economic development via identified sustainable economic growth pathways; assisting entrepreneurial activities, tourism and other business opportunities; and providing a variety of economic development and other services and information to residents, visitors, developers and businesses interested in Pamlico County.

Childcare/Youth Services

Agency Name: Coastal Community Action
Address: 303 McQueen Ave., Newport, NC 28570
Phone: 252.223.1630
Fax: 252.223.1689
Email: catissa.head@coastalca.org
Website: www.coastalca.org
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Help change lives by providing needed resources and support. Provides needed services to thousands of residents in our region annually. This includes Head Start and Early Head Start program. Serve the following counties: Carteret, Craven, Jones, and Pamlico Counties.

Agency Name: Department of Social Services
Address: 828 Alliance Main Street, Bayboro, NC 28515
Phone: 252.745.4086
Fax: 252.745.7384
Email: dgreen@pamlicodss.net
Website: www.pamlicocounty.org
Hours of Operation: Monday - Friday from 8am-5pm
Service(s) Offered: Provides Children’s Services, Child Support, Adult Services, Energy Assistance Support, Food Stamp/Work First (TANF), Medicaid and Transportation for the citizens of Pamlico County.

Agency Name: Heartworks
Address: 705 Main Street, Bayboro, NC 28515
Phone: 252.745.9703
Fax: 252.745.9706
Email: info@heartworksnc.org
Website: www.heartworksnc.org
Hours of Operation: Please call for an appointment.
Service(s) Offered: Addresses the underserved mental and physical health needs of youth and their families in Pamlico County and surrounding areas. Programs includes



academic lessons, life skills development, the promotion of positive physical and mental health, and family advocacy. Provide children and their families with affordable and effective resources.

Agency Name: Pamlico County Schools
Address: 507 Anderson Drive, Bayboro, NC 28515
Phone: 252.745.4171
Website: www.pamlicocountyschool.org
Hours of Operation: Monday – Friday from 7:30am – 4pm
Service(s) Offered: Prepares all students for further education and to be productive, responsible citizens who function effectively in a changing world.

Agency Name: Pamlico Child & Family Therapy
Address: 13814 NC-55, Bayboro, NC 28515
Phone: 252.745.7401
Fax: 252.745.7400
Mobile Crisis: 866.437.1821
Email: pamlicocft@gmail.com
Website: www.pamlicocft.com
Hours of Operation: Please call for an appointment.
Service(s) Offered: Provides personalized outpatient therapeutic services to children, families and adults. Services include Eye Movement Desensitization & Reprocessing with a Certified Clinician, therapy for depression & anxiety, school risk assessments, stress & anger management, conflict resolution, couples & family therapy, comprehensive clinical assessment, trauma focused cognitive behavioral therapy, grief counseling, behavioral modification, ADD & ADHD assistance, substance use evaluation & therapy, expressive arts therapy and medication management.

Agency Name: Pamlico Partnership for Children
Address: 702A Main Street, Bayboro, NC 28515
Phone: 252.745.7850
Email: susan@pamlicopartnership.org
Website: www.pamlicopartnership.org
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Provides programs and services for children ages 0 to 5. Supports child care, serves as a community resource and is a support of a growing effort to aid families and children in Pamlico County.

Clothing/Furniture

Agency Name: Hospice Thrift Store of Pamlico
Address: 602 Main Street, Bayboro, NC 28515
Phone: 252.745.5033
Email: tonya@hospiceofpamlico.com
Website: www.hospiceofpamlico.org
Hours of Operation: Monday – Friday from 10am-4pm & Saturday 10am-1pm
Service(s) Offered: Retail store, clothing and other items at low cost.



Agency Name: Pamlico County ReStore, Habitat for Humanity
Address: 14172 Hwy 55 West, Bayboro, NC 28515
Phone: 252.745.1106
Email: hghpamlico@gmail.com
Website: www.pamlicocountyhabitat.org
Hours of Operation: Monday – Saturday from 10am-3pm
Service(s) Offered: Retail store, clothing and other items at low cost.

Agency Name: Salvation Army Thrift Store
Address: 13708 NC-55, Bayboro, NC 28515
Phone: 252.745.3528
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Saturday from 9am-4pm (Except holidays)
Service(s) Offered: Retail store, clothing and other items at low or no cost.

Disaster/Emergency Services

Agency Name: American Red Cross – Coastal Carolina Chapter
Address: 35 Shoreline Drive, New Bern, NC 28562
Phone: 252.637.3405
Emergency Services: 877.272.7337
Email: james.jarvis3@redcross.org
Website: www.redcross.org
Hours of Operation: Call for an appointment (Except holidays)
Service(s) Offered: Services include shelter, food, emotional support to victims of disaster; teach life-saving skills; provide international humanitarian aid and support military members and their families. They serve the communities of Brunswick, Carteret, Columbus, Craven, Duplin, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, and Wayne Counties.

Agency Name: Pamlico County Disaster Relief Coalition
Address: 11560 NC Hwy 55, Grantsboro, NC 28529
Phone: 252.670.3413
Website: www.pamlicocounty.org
Hours of Operation: Call for an appointment
Service(s) Offered: Provides disaster/emergency services to the citizens of Pamlico County.

Domestic Violence/Sexual Assault

Agency Name: Coastal Women’s Shelter
Address: 210 Vandemere Road, Unit B, Bayboro, NC 28515
Phone: 252.571.5486
24-Hour Crisis Line: 252.638.5995
Email: cwspamlico@coastalwomensshelter.net
Website: www.coastalwomensshelter.org
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)
Service(s) Offered: Offer a comprehensive program to assist victims of abuse and sexual violence to Craven, Jones, and Pamlico Counties. Services include a 24/7



crisis line, a safe house, court advocacy services, support groups, and crisis counseling.

Education/Training

Agency Name: **Craven Literacy Council**
Address: 2507-A Neuse Boulevard, New Bern, NC 28562
Phone: 252.637.8079
Fax: 252.636.2603
Email: info@cravenliteracy.org
Website: www.cravenliteracy.org
Hours of Operation: Monday – Thursday from 9am-3pm (Except holidays)
Service(s) Offered: Provides Basic Literacy and English Language Proficiency, Math Competency, Skills Related to Computers and Employment, Test-Taking Preparedness for the GED, US Citizenship, etc. Offer free confidential tutoring for adults in Craven, Jones, and Pamlico counties.

Agency Name: **NC Division of Employment and Independence for People with Disabilities (EIPD)**
Address: 2832 Neuse Boulevard, New Bern, NC 28562
Phone: 252.649.6720
Fax: 252.514.4727
Toll Free: **877.858.8470**
Website: www.ncdhhs.gov/eipd
Hours of Operation: Monday - Friday from 8am - 5pm (Except holidays)
Service(s) Offered: Offers Supported Employment Services, Job-Seeking Skills Training, Job Placement, and Follow Up, Independent Living Services, Assistive Technology, Client Assistance Program, and Disability Determination Services.

Agency Name: **Pamlico Community College**
Address: 5049 NC Hwy 306 South, Grantsboro, NC 28529
Phone: 252.249.1851
Fax: 252.249.1622
Website: www.pamlicocc.edu
Hours of Operation: Monday – Friday from 7:30am-4:30pm (Except holidays)
Service(s) Offered: Offers Academic Programs, Distance Learning, Corporate and Continued Education Training, ED2Go Online Training Courses. HRD/Employability Skills/National Career Readiness Certificate. Also, provides a convenient location for job seekers and employers to find employment and training assistance.

Employment Services

Agency Name: **Easter Seals UCP NC & Virginia**
Address: 2801 Neuse Boulevard, New Bern, NC 28562
Phone: 252.636.6007
Fax: 252.636.3732
Website: hwww.easterseals.com/NCVA



Hours of Operation: Monday - Friday from 8:30am-5pm (Except state holidays)
Service(s) Offered: Leading provider of disability related-services in the communities in which we serve. Our purpose is to provide meaningful and exceptional services so that children and adults living with disabilities and mental health challenges can live, learn, work and play in their communities. We serve Craven, Jones, and Pamlico Counties.

Agency Name: **NCWorks Career Center - Craven**
Address: 2836 Neuse Boulevard, New Bern, NC 28562
Phone: 252.514.4828
Fax: 252.514.4840
Email: CravenCounty@ncworks.gov
Website: www.ncworks.gov
Hours of Operation: Monday – Friday from 8am-4:30pm (Except state holidays)
Service(s) Offered: Offers Jobseeker, Veterans, and Business Services. Provides career counseling, resume/interviewing assistance, labor market info, career assessments and WIOA Training Programs. Offers referrals to community partners i.e. DSS, Pamlico Community College, Craven-Pamlico Re-Entry Services, Coastal Community Action, any others. Career Center has a Computer Resource Center comprised of public computers, free internet, fax, and phone services available for work search purposes.

Agency Name: **Senior Community Service Employment Program (SCSEP)**
Address: 407 East Boulevard, Williamston, NC 27892
Phone: 252.792.7816
Mobile: 252.802.1077
Fax: 252.792.2479
Website: www.ncdhhs.gov
Hours of Operation: Monday – Friday from 8:30am-5pm (Except state holidays)
Service(s) Offered: If you are 55 years or older and economically disadvantaged, the SCSEP is available to you through the Division of Aging and Adult Services and other agencies in North Carolina. The Senior Community Service Employment Program, funded through Title V of the Older Americans Act, places individuals 55 and older who are economically disadvantaged into useful part-time community service programs while helping them transition into unsubsidized employment.



Financial/Emergency Services

Agency Name: Catholic Charities
Address: 502 Middle Street, New Bern, NC 28560
Phone: 252.638.2188
Fax: 252.638.2417
Email: agnes.barber@raldioc.org
Website: <http://www.catholiccharitiesraleigh.org/new-bern/>
Hours of Operation: Monday - Thursday from 8:30am-12pm & 1pm-5pm
Service(s) Offered: Offers financial assistance, counseling, disaster prep & recovery, senior pharmacy and provides referrals for clinical counseling services and other needs we cannot provide to the poor, isolated and vulnerable families in Eastern Carolina, regardless of faith. Serves Beaufort, Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: Salvation Army
Address: 13708 Hwy 55 S, Alliance, NC 28509
Phone: 252.745.3828
Website: www.salvationarmycarolinas.org
Hours of Operation: Monday – Thursday from 8:30am-11:30am & 1pm-3:30pm & Fridays from 8:30am-12pm
Service(s) Offered: Enhances the dignity and quality of life of individuals and families by strengthening communities, eliminating barriers to opportunity, and helping people in need reach their full potential through learning and the power of work. Provides rent/utilities assistance.

Food Pantries/Soup Kitchens

Agency Name: Food Bank of Central & Eastern North Carolina
Address: 1702 Red Robin Lane, New Bern, NC 28562
Phone: 252.577.1912
Website: www.newbern.foodbankenc.org
Hours of Operation: Tuesday-Thursday from 9am-3pm
Service(s) Offered: Distributes food to families who are at or below the poverty line. Serves Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: Religious Community Services
Address: 919 George Street, New Bern, NC 28563
Phone: 252.633.2767
Fax: 252.633.1887
Website: www.rcsnewbern.com
Hours of Operation: Monday – Friday from 8am-1pm
Service(s) Offered: Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.



Agency Name: **Salvation Army**
Address: 13708 Hwy 55 S, Alliance, NC 28509
Phone: 252.745.3828
Website: <https://www.salvationarmycarolinas.org/>
Hours of Operation: Monday – Thursday from 8:30am-11:30am & 1pm-3:30pm & Fridays from 8:30am-12pm
Service(s) Offered: Enhances the dignity and quality of life of individuals and families by strengthening communities, eliminating barriers to opportunity, and helping people in need reach their full potential through learning and the power of work. Provides rent/utilities assistance.

Former Offender/Justice Involved Services

Agency Name: **Bayboro Development Center**
Address: 13632-A Hwy 55, Alliance, NC 28509
Phone: 252.745.9206
Email: vhimbry@twc.com | vhimbry@bayborocenter.org
Hours of Operation: Please call for an appointment.
Service(s) Offered: Assist former offenders with removing employment, training, and housing barriers to they can successfully reenter society.

Agency Name: **Craven-Pamlico Re-Entry Council**
Address: 705 Main Street, Bayboro, NC 28515
Phone: 252.631.9525
Email: angela.wilson@cpreentrync.org
Website: cravencc.edu
Hours of Operation: Please call for an appointment.
Service(s) Offered: Assist former offenders with removing employment, training, and housing barriers to they can successfully reenter society.

Health Care

Agency Name: **Hope Clinic**
Address: 203 North Street, Bayboro, NC 28515
Phone: 252.745.5760
Fax: 252.745.5734
Website: www.hopeclinic.net
Email: sheri@hopeclinic.net
Hours of Operation: Monday – Friday from 10am-3pm & Thursday from 10am-8:30pm
Service(s) Offered: Provide free medical care to low-income and uninsured adults in Pamlico County and surrounding communities.



Agency Name: **MERCI Clinic**
Address: 1315 Tatum Drive, New Bern, NC 28560
Phone: 252.633.1599
Fax: 252.634.9889
Email: hello@merciclinic.org
Website: www.merciclinic.org
Primary Care Hours: Tuesdays & Thursdays from 8am-5pm
Pharmacy Hours: Tuesdays & Thursdays from 10:30am-4pm
Service(s) Offered: Offers Free Primary Care Clinic, pharmacy and dental services to eligible uninsured adult (ages 18-64) residents of Craven, Jones, and Pamlico Counties at or below 300% of the Federal Poverty Level.

Agency Name: **Pamlico County Health Department**
Address: 203 North Street, Bayboro, NC 28515
Phone: 252.745.5111
Fax: 252.745.6548
Email: scott.lenhart@pamlicocounty.org
Website: www.pamlicocounty.org
Community Kitchen: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Strives to promote the optimal health of the residents of Pamlico County through high quality professional services, to foster public trust, minimize identified public health risks, and ensure the safety of the environment for future generations. Services include Family Planning, CD/STD/STI Clinic, Adult Health, Immunizations, Tuberculosis Program and Sick Care Clinic.

Legal Services

Agency Name: **Legal Aid of North Carolina**
Address: 301 Evans Street, Suite 102, Greenville, NC 27858
Phone: 252.758.0113
Fax: 252.758.2843
Toll Free: **866.219.5262**
Website: www.legalaidnc.org
Hours of Operation: Monday – Friday from 8:30-5pm
Service(s) Offered: Provides free legal help to low-income individuals in Beaufort, Carteret, Craven, Hyde, Jones, Martin, Pamlico, Pitt, Tyrell, and Washington Counties.

Library Services

Agency Name: **Pamlico County Library**
Address: 603 Main Street, Bayboro, NC 28515
Phone: 252.745.3515
Fax: 252.745.3847
Website: www.pamlicolibrary.com
Hours of Operation: Monday – Tuesday from 12pm-7pm, Wednesday – Thursday from 9am-7pm, Friday from 9am-6pm and Saturday 10am-2pm.

Service(s) Offered: Creates young learners and foster lifelong learning. Provides information, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

Local/County Government

Agency Name: Pamlico County Government
Address: 302 Main Street, Bayboro, NC 28515
Phone: 252.745.3133
Website: www.pamlicocounty.org
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Partners with communities to deliver education and technology that enrich the lives, land and economy of North Carolinians.

Agency Name: Pamlico County Register of Deeds
Address: 202 Main Street, Bayboro, NC 28515
Phone: 252.745.4421
Fax: 252.745.7020
Website: www.pamlicocounty.org/register-of-deeds.aspx
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Serves as a depository of record of real estate deeds or other land titles that for the citizens of Pamlico County.

Agency Name: Town of Bayboro
Address: 301 Main Street, Bayboro, NC 28515
Phone: 252.745.4283
Fax: 252.745.6030
Email: townofbayboro@gmail.com
Website: www.townofbayboro.net
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)

Agency Name: Town of Grantsboro
Address: 10628 NC Hwy.55, Grantsboro, NC 28539
Phone: 252.745.6511
Fax: 252.745.7705
Email: grantsboroNC@embarqmail.com
Website: www.grantsboronc.com
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)

Agency Name: Town of Oriental
Address: 507 Church Street, Oriental, NC 28571
Phone: 252.249.0555
Fax: 252.745.7705
Email: manager@townoforiental.com
Website: townoforiental.com
Hours of Operation: Monday – Thursday from 8am-4pm & Friday from 8am-3pm (Except county holidays)

Agency Name: **Town of Vandemere**
Address: P. O. Box 338, Vandemere, NC 28587
Phone: 252.745.5473
Fax: 252.745.5480
Email: townofvandemere@gmail.com
Website: vandemerenc.com/index.html
Hours of Operation: Monday – Thursday from 8am-4pm & Friday from 8am-3pm
(Except county holidays)

Mental Health

Agency Name: **Crossroads Adult Mental Health CarolinaEast Medical Center**
Address: 2000 Neuse Boulevard, New Bern, NC 28561
Phone: 252.638.8204
Website: www.carolinaeasthealth.com
Service(s) Offered: Provides individualized psychiatric care in a warm, supportive atmosphere.

Agency Name: **Hope4NC**
24-Hour Crisis Line: **855.587.3463**
Text “Hope” to: 855.587.3463
Service(s) Offered: Connects North Carolinians with emotional support and mental health resources to help build coping skills and resilience during times of crisis. The helpline is available free of charge to everyone in North Carolina’s 100 counties.

Agency Name: **RHA Health Services**
Address: 104 Pirates Road, New Bern, NC 28562
Phone: 800.848.0180
Fax: 919.803.2963
24-Hour Crisis Line: **844.709.4097**
Website: rhahealthservices.org
Service(s) Offered: Provides a team of Behavioral Health Professionals and Crisis Intervention Specialists for on-site treatment, stabilization and support for the following counties: Brunswick, Carteret, Craven, Jones, New Hanover, Onslow, and Pamlico.

Agency Name: **Trillium Health Resources**
Address: 201 West First Street, Greenville, NC 27858
Business Line: 866.998.2597
24-Hour Access: **877.685.2415**
Website: www.trilliumhealthresources.org
Hours of Operation: Monday – Friday from 8:30am-5pm (Except federal holiday)
Service(s) Offered: Manages mental health, substance use, and intellectual/developmental disability services in eastern North Carolina. They cover the following counties: Beaufort, Bertie, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Tyrrell, and Washington.

Referral & Information Services

Agency Name: NC 2-1-1
24-Hour Hotline: 2.1.1. or 888.892.1162
Website: www.nc211.org
Hours of Operation: Available 24 hours a day, 7 days a week, 365 days a year.
Service(s) Offered: NC 2-1-1 is an information and referral service provided by United Way of North Carolina. Accessible via an easy-to-remember, three-digit number, families and individuals can call to obtain free and confidential information on health and human services and resources within their community.

Agency Name: NCCARE360
24-Hour Hotline: 2.1.1. or 888.892.1162
Website: nccare360.org/request-assistance/
Hours of Operation: Available 24 hours a day, 7 days a week, 365 days a year.
Service(s) Offer: NCCARES360 is the first statewide health care and human services organizations with a shared technology that enables a coordinated, community-oriented, person-centered approach for delivering care in North Carolina. NCCARE360 helps providers electronically connect those with identified needs to community resources and allow for feedback and follow up. This solution ensures accountability for services delivered, provides a “no wrong door” approach, closes the loop on every referral made, and reports outcomes of that connection. NCCARE360 is available in all 100 counties across North Carolina.

Rent/Utilities/Housing

Agency Name: Catholic Charities
Address: 502 Middle Street, New Bern, NC 28560
Phone: 252.638.2188
Fax: 252.638.2417
Email: agnes.barber@raldioc.org
Website: www.catholiccharitiesraleigh.org/new-bern/
Hours of Operation: Monday - Thursday from 8:30am-12pm & 1pm-5pm
Service(s) Offered: Offers financial assistance, counseling, disaster prep & recovery, senior pharmacy and provides referrals for clinical counseling services and other needs we cannot provide to isolated and vulnerable families in Eastern Carolina, regardless of faith. Serves Beaufort, Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: Coastal Community Action
Address: 303 McQueen Ave., Newport, NC 28570
Phone: 252.223.1630
Fax: 252.223.1689
Email: catissa.head@coastalca.org
Website: www.coastalca.org
Hours of Operation: Monday – Friday from 8am-5pm

Service(s) Offered: Help change lives by providing needed resources and support. Provides needed services to thousands of residents in our region annually. This includes Head Start and Early Head Start program. Serve the following counties: Carteret, Craven, Jones, and Pamlico Counties.

Agency Name: Department of Social Services
Address: 828 Alliance Main Street, Bayboro, NC 28515
Phone: 252.745.4086
Fax: 252.745.7384
Email: dgreen@pamlicodss.net
Website: www.pamlicocounty.org
Hours of Operation: Monday - Friday from 8am-5pm
Service(s) Offered: Provides Children's Services, Child Support, Adult Services, Energy Assistance Support, Food Stamp/Work First (TANF), Medicaid and Transportation for the citizens of Pamlico County.

Agency Name: Twin Rivers Opportunities, Inc.
Address: 318 Craven Street, New Bern, NC 28560
Phone: 252.637.3599
Fax: 252.637.0507
Email: tro_section8@earthlink.net
Website: www.twinrivershousing.com
Hours of Operation: Monday – Thursday from 8am-5pm
Service(s) Offered: Provides housing assistance and home ownership opportunities to very low-income families residing in Craven, Jones, and Pamlico Counties. This includes Section 8 Rental Assistance, FSS Programs and housing counseling.

Senior/Home Health Services

Agency Name: 3HC, Inc.
Address: 150 Techon Way, Pollocksville, NC 28573
Phone: 252.527.3869
Fax: 252.224.0329
Toll Free: 800.753.4443
24-Hour Referral: 800.692.4442
Website: www.3hc.org
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Continues to provide quality care in the comfort of the place you call home through an array of services, such as skilled nursing, physical therapy, occupational therapy, speech therapy, social work and home health nursing aides. Serves Craven, Jones, and Pamlico Counties.

Agency Name: Coastal Community Action
Address: 303 McQueen Ave., Newport, NC 28570
Phone: 252.223.1630
Fax: 252.233.1689
Email: catissa.head@coastalca.org
Website: www.coastalca.org
Hours of Operation: Monday – Friday from 8am-5pm

Service(s) Offered: Offers Foster Grandparent Program, Retired & Senior Volunteer, Senior Companion, HUD Section 8 Rental Assistance, Weatherization Assistance, Essential Single-Family Rehab Program, Heating/Air Repair & Replacement Program & Children’s Services.

Agency Name: **Department of Social Services**
Address: 828 Alliance Main Street, Bayboro, NC 28515
Phone: 252.745.4086
Fax: 252.745.7384
Email: dgreen@pamlicodss.net
Website: www.pamlicocounty.org
Hours of Operation: Monday - Friday from 8am-5pm
Service(s) Offered: Provides Children’s Services, Child Support, Adult Services, Energy Assistance Support, Food Stamp/Work First (TANF), Medicaid and Transportation for the citizens of Pamlico County.

Agency Name: **Eastern Carolina Council**
Address: 233 Middle Street, Suite 300, New Bern, NC 28563
Phone: 252.638.3185 ext. 3001
Fax: 252.638.3187
Email: eccadmin@eccog.org
Website: www.eccog.org
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)
Service(s) Offered: Advocates, plans, develops and supports comprehensive system of quality services designed to attain and preserve quality of life, health, and independence of older adults, individuals with disabilities, and caregiver.

Agency Name: **Hospice of Pamlico County**
Address: 602 Main Street, Bayboro, NC 28515
Phone: 252.745.5033
Fax: 252.745.7025
Website: www.hospiceofpamlico.org
Hours of Operation: 24 hours a day, 7 days a week
Service(s) Offered: Provides the highest quality end-of-life care and support of individuals and their families, and to enhance the purpose, dignity, grace, and fullness of every day of life. Serves the needs of the terminally ill patients and their families in Pamlico, Beaufort and Craven Counties.

Agency Name: **Pamlico County Senior Center**
Address: 800 Main Street, Alliance, NC 28515
Phone: 252.745.7196
Fax: 252.745.3144
Website: www.pamlicocounty.org/senior-services.aspx
Hours of Operation: Monday – Friday from 7:30am-5pm (Except holidays)
Service(s) Offered: Promote and improve the well-being of older adults and to develop and provide appropriate facilities and services to older adults to enhance their quality of life.

Services for the Blind

Agency Name: NC Division of Services for the Blind
Address: 3240 Burnt Mill Drive, Suite 7, Wilmington, NC 28403
Phone: 910.251.5743
Toll-Free: 800.422.1884
Fax: 910.251.2660
Email: jordan.thomas@dhhs.nc.gov
Website: www.ncdhhs.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Provides services to people who are visually impaired, blind, and deaf-blind to help them reach their goals of independence and employment. Counties served: Bladen, Brunswick, Carteret, Columbus, Craven, Duplin, Jones, New Hanover, Onslow, Pamlico, Pender, and Wayne.

Services for Deaf & Hard of Hearing

Agency Name: NC Division for the Deaf & Hard of Hearing
Address: 2705 Wooten Boulevard, Wilson, NC 27893
Phone: 252.243.3104
Toll Free: 800.999.6828
Video Phone: 252.674.1141
TTY: 252.243.1951
Toll Free TTY: 800.205.9925
Fax: 252.243.7634
Email: usherla.deberry@dhhs.nc.gov
Website: www.ncdhhs.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Work to ensure all Deaf, Hard of Hearing, or Deaf-Blind North Carolinians have the ability to communicate their needs and to receive information easily and effectively in all aspects of their lives. Counties served: Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Dare, Edgecombe, Gates, Greene, Halifax, Hertford, Hyde, Lenoir, Martin, Northampton, Pamlico, Pasquotank, Perquimans, Pitt, Tyrrell, Washington, Wayne and Wilson.

Substance Abuse Services

Agency Name: Alcoholics Anonymous Eastern North Carolina
24-Hour Hotline: 252.633.3716
Website: www.aaeasternnc.org
Service(s) Offered: NA is a global, community-based organization with a multilingual and multicultural membership. Membership is free. Down East Area covers the following counties: Beaufort, Carteret, Craven, Jones, Pamlico, Pitt, and Wayne.

Agency Name: Coastal Coalition for Substance Abuse Program
Address: 601 Broad Street, New Bern, NC 28563
Phone: 252.649.1615
Website: www.ccsap.org
Service(s) Offered: Collaborates with stakeholders to reduce substance abuse among youth and adults by promoting the factors that minimize the risk of substance abuse and by addressing the factors in the community that increases the risk of substance abuse. Creating communities Free from Substance Abuse in Carteret, Craven, Jones, Onslow and Pamlico Counties.

Agency Name: NC Region of Narcotics Anonymous - Down East Area
Address: DEANA, P. O. Box 590, Bridgeton, NC 28519
24-Hour Hotline: 866.321.1631
Website: www.ncregion-na.org/down-east-area
Service(s) Offered: Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. Membership is free. Down East Area covers the following counties: Beaufort, Carteret, Craven, Jones, Pamlico, Pitt, and Wayne.

Transportation

Agency Name: Craven Area Rural Transit System (CARTS)
Address: 1106 Clarks Road, New Bern, NC 28562
Phone: 252.636.4917
Fax: 252.636.4919
Website: www.cravencountync.gov
Hours of Operation: Monday – Friday from 7am-5:15pm (Except county holidays)
Service(s) Offered: Public transit system offering the Omnibus fixed route system for set locations within New Bern. Transportation to other locations within the county is available based on availability. Please call CARTS to schedule transportation no less than two business days in advance. Fares range from \$1.00 to \$6.75 per trip determined by the distance. Vehicles are accessible to accommodate most mobility devices. CARTS provides service in Craven, Jones, and Pamlico Counties.

Veteran Services

Agency Name: Department of Veterans Affairs – Durham VA Medical Center
Address: 508 Fulton Street, Durham, NC 27705
Phone: 919.286.0411
Toll Free: 888.878.6890
Website: www.durham.va.gov
Service(s) Offered: VA's medical center provides the following services: primary care and specialty care services, behavioral health services, personal care, laboratory and prescriptions.

Agency Name: Department of Veterans Affairs – Greenville Health Care Center
Address: 401 Moye Boulevard, Greenville, NC 27834

Phone: 252.830.2149
Website: www.durham.va.gov/locations/Greenville.asp
Hours of Operation: Monday - Friday from 8am-4:30pm (Except federal holidays)
Service(s) Offered: VA's medical center provides the following services: primary care and specialty care services, behavioral health services, personal care, laboratory and prescriptions.

Agency Name: NCSERVES
24-Hour Hotline: 2.1.1. or 888.892.1162
Website: nccare360.org/ncserves/
Hours of Operation: Available 24 hours a day, 7 days a week, 365 days a year.
Service(s) Offer: NCServes joins forces with NCCARE360, bringing coordinated care and resources to North Carolina's military community. "Unifying the technology and resources of NCCARE360 and NCServes brings an improved experience for North Carolina's military community," said Jeff Smith, Military and Veterans Program Liaison, North Carolina Department of Health and Human Services. "By joining forces, we will increase the number of resources available to our active-duty service members, veterans and their families."

Agency Name: Veteran Crisis Line
24 Hour Hotline: 988 and Press 1
Chat: www.veteranscrisisline.net
Text: 838255
Website: <https://www.veteranscrisisline.net/>
Service(s) Offered: If you're a Veteran in crisis or concerned about one, there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week. It is a free, anonymous, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care.

Agency Name: Veteran's National Call Center for Homeless Veterans
24 Hour Hotline: 877.424.3838
Website: www.va.gov/homeless/nationalcallcenter.asp
Service(s) Offered: Free Help for Homeless Veterans. Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can make the call to or chat online with the National Call Center for Homeless Veterans, where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

Agency Name: VetCenter
Address: 221 Memorial Drive, Jacksonville, NC 28546
Phone: 910.577.1100
Website: www.vetcenter.va.gov
Hours of Operation: Monday - Friday from 7:30am-4:30pm
Service(s) Offered: Offers confidential help for Veterans, service members, and their families at no cost in a non-medical setting. Services include counseling for needs such as, posttraumatic stress disorder (PTSD), and the psychological effects of military sexual trauma (MST).

Agency Name: **Women Veterans Health Care**
24 Hour Hotline: **855.829.6636**
Website: www.womenshealth.va.gov
Hours of Operation: Monday - Friday from 8am-10pm, Saturdays 8am-6:30pm
Service(s) Offered: Provides primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventative care, contraceptive services, menopause management, screenings, including pap smear, and gynecology.

